

June 2015 newsletter from Park View Health Partnership

Overheard...

'I spent more time researching which electric toothbrush to buy than I did researching which GP to register with'

Amusing, yet this statement may be all too familiar to many patients. Traditionally, it has not been usual to publicly review individual health care provision, but with the nationwide introduction of the family and friends test in general practice, the ability to comment on NHS choices about the care you receive at your surgery and the capacity to research almost anything on the internet, more and more people are checking on other's experiences before making their own choice.

Park View Health Partnership is committed to gaining patient feedback as it improves the healthcare we can give our patients. If we don't know what we are doing right or could improve on, we can't move forward and develop our healthcare service to you. Until recently, we have struggled to find the right format to make it straightforward for patients to provide reviews of the practice. But now you can feedback quickly and easily by using this link which will also appear on most of our documents, on and off line:

<https://www.iwantgreatcare.org/gpsurgeries/park-view-health-partnership>

You can be assured that your opinion will be heard by us and will help the next new patient find great care. Equally, your review will be anonymous unless you wish to identify yourself.

Your comments will make a difference. It will be read by other patients looking for advice on care, so whether you wish to say a public thank you for truly great care, or highlight things that could have been done better, please do let us know what you think

Informing you of your named accountable GP

All patients were allocated a named GP when they registered with the practice, and were also informed by text or email during June.. If you didn't receive anything from us or can't remember and would like to know who your named GP is, check your prescription request form or call the practice on 01444 244294 after 11.30am or 4.30pm.

Some hard facts issued by the Royal College of General Practitioners

In England, there are 1.2 million GP appointments available per day to serve a population of 50 million people.

In 2008, there were 300 million GP consultations

In 2012, there were 340 million GP consultations

In 2015, there will be 365 million GP consultations

The rapidly rising number of consultations is despite a decrease in funding in real terms of 8% when the remainder of the NHS has seen an increase in its budget of 18% in real terms.

Electronic Prescribing

If you have your repeat prescription collected by your pharmacy from the practice, please consider nominating them as your default chemist. You can sign up at the pharmacy or the practice and NHS England advise that you must make a formal request. It may not make any difference to you, but saves time for the practice and pharmacy. Please consider this next time you deal with your repeat medication.