

December 2015 newsletter from Park View Health Partnership

New website

The new look website is now online at www.parkviewhealth.co.uk. It's an easy to use site with plenty of information to help you look after your health, so please do take time to have a look at what's available.

Christmas and New Year opening times for the practice and pharmacies are displayed, and there is a new section which includes patient documents to download and complete when you need them. One of these is the next of kin information which is really useful for the practice to keep on your medical records so please do take the time to complete and send this to us if we don't hold correct details for you.

Patient group

You may remember that we gave you some information regarding the patient group last month. There have been two expressions of interest to form a group to date. Please contact the Practice Manager at info@parkviewhealth.co.uk if you are considering getting involved.

Staff changes

Our new practice nurse has returned to hospital working as she missed the ward environment, so nurse appointments are currently under pressure. However, we will be extending the roles of our health care assistants, and Emma, currently a receptionist, will be retraining as a health care assistant too. Our new receptionist will be Emily, who has been an apprentice in the administration office for the past year. There is still a vacancy for a GP at the practice.

Feedback

We welcome feedback from our patients. Please do continue to let us know what we are doing well, or what alterations we could make to make using the health care services more effective. Where we are able to make changes that benefit patients, we do so. You can leave a review online at [I want great care](#) or on [NHS choices](#), email us at info@parkviewhealth.co.uk or complete our Family and Friends test either [online](#) or on paper by the front door of the practice.

We have had a number of calls recently asking us about pharmacy2u. Some patients are receiving mailings from them suggesting that Park View Health Partnership endorses their service and encouraging our patients to use them. Park View Health Partnership does not have a relationship with pharmacy2u and has not shared any information about any patients with this company. Patients are free to choose which pharmacy they obtain their medication from.

The Doctors and staff wish all our patients a happy and healthy 2016