

March 2016 newsletter from Park View Health Partnership

CQC inspection date announced

The Care Quality Commission will be undertaking an inspection of Park View Health Partnership on Tuesday 15 March from 8.30am to 4.30pm.

If you are a patient and would like to represent the patient population of Park View Health Partnership and meet the inspectors, please leave your name and contact details at reception or email info@parkviewhealth.co.uk

If you would like to put your views to the inspectors but not meet them, please ask for a card at reception.

If you would like to email the inspectors directly with your views please contact PMSInspections@cqc.org.uk quoting INS1-581418870 in the subject line.

Obtaining your immunisation records

Many patients who travel require an up to date list of their immunisations from their medical records. There is usually a fee to provide this information, but now you are able to access it free of charge via a secure link to your medical record online. Patient Access lets you use the online services of your local practice. You can arrange appointments, request repeat medication, and view your allergy and immunisation records. You can register online at <https://patient.emisaccess.co.uk/> and then ensure you show photo ID in person at reception at your next appointment (you can book this online too!), or you can register at reception with photo ID. If you use the internet regularly, it's certainly worth considering. If you prefer, there's a mobile app available too.

Healthwatch West Sussex

Here is the link to the latest Newsletter in which 'Communications' features highly as a theme and among other things, you'll find a unique personal insight into volunteering with us: <http://bit.ly/1ShsVfV>

We hope you will find this update interesting, and that you will take part in our short 'Communications Survey' featured in it. You can also go direct to the survey here: <http://bit.ly/1XiXGAw>

How your data is used

We recently received information about the extraction and publication of fit note data. The extraction is intended to allow the DWP to collect data on fit note usage in order to inform policy development and evaluate the Fit for Work service, and the data will be fully anonymised.

We have been asked to publicise this extraction to patients. Data will not be extracted for those patients for whom an objection has been recorded.

Data collected (to include fit notes issued from December 2014) will be published in spring 2016. Aggregated data will be published on the HSCIC website at CCG level and above.

We advised you in our last newsletter that our nursing team was short staffed due to illness and we need to let you know that this is still the case. We are using nurses from other practices to help with appointments, and the rest of the team are working hard to ensure you are receiving the care you need.

The next newsletter will be published in May 2016